

## **Rapid Conveyor Solution to Help National Retailer Cope with Christmas**

### **A Christmas disaster strikes**

It wasn't looking like it was going to be a great Christmas for this national retailer. Their existing conveyor was finally beyond economical repair due to its age and condition after having been used 7 days a week for 12 years. It was heavily relied on as it was the only method of staff getting bulky items safely between floors in the warehouse – including lots of potential Christmas presents.

Just as their sales were ramping up, their conveyor broke down.

### **PJP to the rescue**

The organisation rightly called on PJP Conveyors to assist. We understood how vital these conveyors were to operations, especially so close to a major trading period.

Our strategy to ensure continuous operations was to attempt a temporary repair to see them through the period until a new conveyor could be supplied. Much to the delight of the client, we were able to carry out the repair successfully to enable limited use of the existing conveyor.

### **A sustainable long term solution developed**

Meanwhile, the rest of the PJP team pulled out all the stops to get a new conveyor designed, manufactured, delivered & installed in less than 6 weeks from original breakdown being reported!

We also managed to get all the associated electrical controls replaced and upgraded so that they met current safety standards.

### **Christmas miracles (available any time of the year)**

This is the closest PJP and the client got to a Christmas miracle, because our quick thinking and speedy turnaround truly saved the client from a very sticky situation.

PJP can offer a huge range of conveyor solutions, please [contact us](#) for more information.

