

PLEASE REMEMBER YOUR DVLA LICENCE CHECK CODE

Dear Customers,

Please remember to bring your DVLA licence check code with you to minimise the amount of time you need to spend in reception and speed up the collection process. Obtain your code [here](#).

In the best interests of you and our staff, we are working to minimise the risk to you and our staff by maintaining high standards in our operations processes, cleaning, hygiene and personal distancing. Please be mindful of our staff and yourselves by wearing a face mask and keeping to the 2-metre rule when entering our offices and being shown around our vehicles.

HOURS OF BUSINESS

Monday to Friday - 08:00 to 17:30

Saturday 08:00 to 12:00

Sunday 08:00 to 10:00

Vehicles can be returned outside hours as at present.

Vehicles Needed for the NHS, Pharma and Supermarket Deliveries:

Special discounts are available for all these uses. Please enquire on 07867 557400 or at one of our offices.

CANCELLATION OR ALTERATION OF BOOKINGS

No fees will be charged for the cancellation of prepaid bookings prior to the start of the hire.

VEHICLE & PREMISES CLEANING

We have introduced regular cleaning procedures on top of those already in place, with the regular use of specialised cleaning disinfectants on all our rental vehicles and our premises to minimise virus transmission.

All Vehicles are thoroughly cleaned after each hire in a multi-step process, paying extra special attention to customer contact points such as door handles, steering wheels, gear sticks, keys and other hard surfaces.

Our employees follow health recommendations, such as wearing nitrile gloves and washing their hands intensively on a regular basis. On counters in our offices, we are providing nitrile gloves and a desk wipe down between each customer.

In these challenging times, we feel it important to stay open to provide an essential service, helping ensure the safe movement of people and goods in the light of public transport disruption. And please be assured, your safety and that of our staff is our top priority.