

Global platforms Ltd		
	CUSTOMER SATISFACTION SURVEY	Issue: 1

Product/service supplied to you: Access platforms, Steps, Deltadecks 7& Hire towers

Completed By Steve Whiteley

Date 24.01.2014

Company OneSubsea ltd, Queen Street, Stourton, Leeds

	Very Satisfied	Satisfied	Average	Poor	Very Dissatisfied
Order Handling	✓				
Customer Service (Technical Advice given)	✓				
Response Time of our staff	✓				
Product Quality	✓				
Delivery Documentation	✓				
Material Certification	✓				
Invoicing	✓				
Items delivered	✓				
Site Work	✓				
Method statements	✓				
Risk assessments	✓				
Product knowledge	✓				
Understanding of your requirements	✓				
	Comments				
Have any deliveries been short?	All items were delivered				
Have any items been damaged?	All items delivered in perfect condition				
Site work completion (Early On Time Late)?	On Time				
Quality of Site work?	Excellent				
Quality of Products?	First Class				
Would you use us again?	Yes				

Would you also please give any comments on how **Global Platforms Ltd** could **improve** the quality of our services it provides to you?

How did you hear about our company?

Editorial / Advertising

Web Site

Recommendation

Business Directory

Other