

New 24/7 Emergency Support Packages for Cooling Customers

Emergency Support Packages are now available for Summit Process Cooling customers. This service aims to provide immediate assistance to customers in case of any breakdown or malfunction of their cooling systems.

Summit Process Cooling, who specialise in providing cooling solutions for industrial processes, understand the importance of uninterrupted operations in industrial settings. Any breakdown in the cooling system can cause significant downtime, which can lead to production losses and financial losses for the customers.

To address this issue, we have introduced a new service that offers round-the-clock emergency support for cooling system breakdowns. This service will be available to customers who have purchased an upgraded maintenance package with their cooling systems.

Customers who experience a cooling system breakdown can call our dedicated emergency support line, which will be staffed by a team of experienced technicians. The technicians will provide immediate assistance over the phone and will also dispatch a team of engineers to the customer's location, if required.

The engineers will arrive on-site as quickly as possible to assess the situation and perform any necessary repairs or replacements. Our engineers are highly skilled and have extensive experience in dealing with all kinds of cooling system breakdowns, ensuring that customers receive prompt and effective assistance.

The new 24/7 Emergency Support Packages are a testament to Summit Process Cooling's commitment to providing the highest level of customer service. By offering immediate assistance in the event of a breakdown, we aim to minimise downtime and ensure that our customers can continue their operations without any interruptions.

This new service will be highly beneficial for customers who rely on the company's cooling systems for their industrial processes. With the assurance of 24/7 Emergency Support, customers can have peace of mind knowing that they will receive prompt and effective assistance whenever they need it.