

Global platforms Ltd		
	CUSTOMER SATISFACTION SURVEY	Issue: 1

Product/service supplied to you:

Completed By Steve White

Date 4th Dec

Company Kier MG

	Very Satisfied	Satisfied	Average	Poor	Very Dissatisfied
Order Handling	X				
Customer Service (Technical Advice given)	X				
Response Time of our staff	X				
Product Quality	X				
Delivery Documentation	X				
Material Certification	X				
Invoicing	X				
Items delivered	X				
Site Work	X				
Method statements	X				
Risk assessments	X				
Product knowledge	X				
Understanding of your requirements	X				
	Comments				
Have any deliveries been short?	YES				
Have any items been damaged?	NO				
Site work completion (Early On Time Late)?	ONTIME				
Quality of Site work?	EXCELLENT				
Quality of Products?	EXCELLENT				
Would you use us again?	YES				

*Would you also please give any comments on how **Global Platforms Ltd** could **improve** the quality of our services it provides to you?*

How did you hear about our company?

Recommendation